

**Wichita Police Department Policy Manual****Approved by:****Policy 533- Animal Control Dispatch Priority**

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Maintained by:
Information Services**Issue/Rev.:**R 07-23-2012**ANIMAL CONTROL DISPATCH PRIORITIZATION**

533.01 Incoming calls for service related to animal control are received by Animal Control and may be dispatched to field units or referred to other locations according to the current call prioritization system.

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- A. If a call is received by Animal Control which requires a police presence on the scene, Animal Control will notify Emergency Communications.
- B. If a call is received by Emergency Communications which requires the presence of an Animal Control Officer, Emergency Communications will notify Animal Control.
- C. Calls for Animal Service are prioritized into five (5) basic categories:
 - 1. PRIORITY ONE: Imminent danger exists for people, animals, or property.
 - 2. PRIORITY TWO: Perceived danger exists for people, animals, or property; however, the danger is not urgent nor is an emergency;
 - 3. PRIORITY THREE: Animal causing nuisance or quality of life concerns;
 - 4. PRIORITY FOUR: Violations of leash law, licensing, breed restrictions, or services and requests not mandated by municipal or state law;
 - 3. PRIORITY FIVE: General non-urgent complaints and inquiries;

533.02 Examples of coded calls include, but are not limited to:

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- A. PRIORITY ONE:
 - 1. Stray or unowned sick or injured pet;
 - 2. Animal bite or attack;
 - 3. Acts of severe or malicious cruelty or abuse to an animal;
 - 4. Police, Fire, or E.M.S. assist;
 - 5. Aggressive or dangerous dog running at large;
- B. PRIORITY TWO:
 - 1. Non-urgent neglect or cruelty to an animal;
 - 2. Barking dog complaints;
 - 3. Stray animal that has been confined, trapped, or secured by a citizen;
 - 4. General non-urgent neglect of an animal;
- C. PRIORITY THREE:
 - 1. Dead animals;
 - 2. Owned animal running at large;
- D. PRIORITY FOUR:
 - 1. Loose, nuisance, or stray animals;
 - 2. Violations of Chapter 6 pit bull restrictions;

3. Animal permit and licensing violations
4. Owner surrendered animal where the owner is unable to transport;

E. PRIORITY FIVE

1. General non-urgent complaints and inquiries not classifiable or addressed above;